House rules

For a wonderful time together

Sample house rules from atraveo by e-domizil

*Note from atraveo by e-domizil for hosts (please delete before using the house rules)*

*Our sample template is intended to serve as a guide when creating house rules and can be customised as required. It cannot cover every conceivable application. We accept no liability whatsoever for the correctness, completeness and in particular for the legal validity of all or parts of it. Claims for damages are excluded.*

Dear guests,

We are delighted to welcome you to our holiday home and hope you have a great time here!
A lot of love and effort has gone into our holiday home, so we hope that you will take good care of it so that the guests after you also feel at home here. Our house rules serve as a guideline for a successful stay. We consider some rules of behaviour and handling of the inventory to be sensible and important. Please read these rules carefully and adhere to them during your stay so that it runs as smoothly and relaxing as possible. If anything is unclear, please feel free to contact us at any time:

*[insert contact information]*

General information

*[If necessary, insert information on the room layout of the holiday home / general accommodation-specific information here]*

Here you will find an overview of the holiday home: *[If necessary insert ground plan/room plan]*

Here you will find the fuse box: *[Please insert]*

Internet 

The use of our WLAN access is of course free of charge for you. You can find the access data here:

Network name: *[Bitte einfügen]*
WLAN Password: *[Bitte einfügen]*

Disposal 

Please separate your waste into organic waste, paper, plastic, residual waste and glass. Appropriate disposal facilities are located at *[please insert location]*. New rubbish bags can be found *[please insert location].* Please dispose of used glass in the used glass container. You will find this *[please insert location].* Please do not throw any hygiene products, waste, leftover food, harmful liquids, grease or similar into the shower, washbasin, kitchen sink and toilet, as this can lead to blockages. These items belong in the rubbish bins provided.

Key 

Please never give the key to your holiday home to anyone else. If it is lost, please inform us immediately. Please understand that we will have to charge you a replacement cost of *[please insert]* € for a lost key.

The keys will be handed over *[please insert explanation]*.

Arrival and departure 

The holiday home can be occupied from *[please insert]* on the day of arrival. The departure takes place after successful key handover until *[please insert]* o'clock. This gives us enough time to prepare the holiday home for the next guests. Please leave the holiday home tidy and swept clean after your stay. We have provided you with sufficient cleaning agents to remove minor soiling. We will take care of a complete final cleaning. *[Alternatively:]* We ask you for a complete final cleaning. *[Insert any further information, e.g. on waste disposal]*

Parking facilities 

You can find parking and onloading facilities for your car here:

*[Please insert]*

Utilisation instructions 

Please note when using *[insert information on the use of certain objects/devices etc.]*

Help yourself to the minibar! Use is free of charge. *[Alternative: List costs for products]*

Rest periods 

Good coexistence in the neighbourhood is based on mutual consideration. In order to avoid any inconvenience, we ask you to observe the noon, night and Sunday quiet hours. Parties are not permitted in our holiday home.

Security and liability 

Please ensure that the entrance door and windows are closed when you leave your holiday home and that all electronic devices are switched off. We accept no liability for the loss of personal valuables.

Please note the following information on the alarm system: *[Please insert]*

We would like to draw your attention to the following potential sources of danger for children: *[Please insert]*

Please note that parents are liable for their children.

Damages 

Of course we hope that you will handle the inventory with care, but small mishaps are human and things can break. We ask you to inform us promptly so that we can organise a replacement. We will also find a solution together in the event of major damage.

Pets 

We are a pet-friendly holiday home. Nevertheless, please make sure that you do not let your four-legged friends on the furniture or in the bed and that you remove "animal dirt" immediately.

Utensils such as bowls, baskets etc. can be found here: *[Please insert]*

Here are possible obstacles for pets: *[Please insert]*

*[Alternative:]* Our holiday home is pet-free, as we also rent it out to allergy sufferers. Please take this into consideration.

Sustainability 

For environmental reasons, we ask you to switch off the lights and air conditioning when you leave your holiday home. We also kindly ask you to use electricity and water sparingly.

Ventilation 

You can help prevent mould from forming in your holiday home by regularly airing the room for 5-10 minutes a day. You should take this into account regardless of the time of year.

Kitchen 

Please only put the crockery back in the kitchen cupboards when it is clean and dry. Please only use hot pans with trivets to avoid burn marks. In addition, please do not cut directly on the worktop, but always use a chopping board.

Outdoor area 

Please do not move any furniture from inside to outside. Sufficient light is provided so that you can also spend a pleasant time outdoors in the evening. If you are travelling with children or pets, please be aware of possible sources of danger in the outdoor area *[explain if necessary]*. Please note the following information regarding the use of the pool: *[please insert]*

Barbecue 

A barbecue is available in the outdoor area of the holiday home. Please note *[Insert information on the use of the barbecue or fire safety if applicable]*. Please clean the barbecue after use.

Smoking 

Smoking inside our holiday home is strictly prohibited. Please use the outside area. Ashtrays are available *[insert location]*.

Domestic authority 

If urgent repairs or services are required, it is possible that we may have to enter the holiday home during your stay. In this case, we will of course contact you in advance and make arrangements with you.

Emergencies 

For medical or other emergencies, you will find the most important contact details here:

*[Please insert the local emergency numbers for your country and your own contact details]*

We hope you have a nice and relaxing time in our holiday home and hope to welcome you as guests again soon!

Your host*/s*

*[Sign here please]*